



# Community HealthChoices

Stakeholder Input Components of  
the Concept Paper

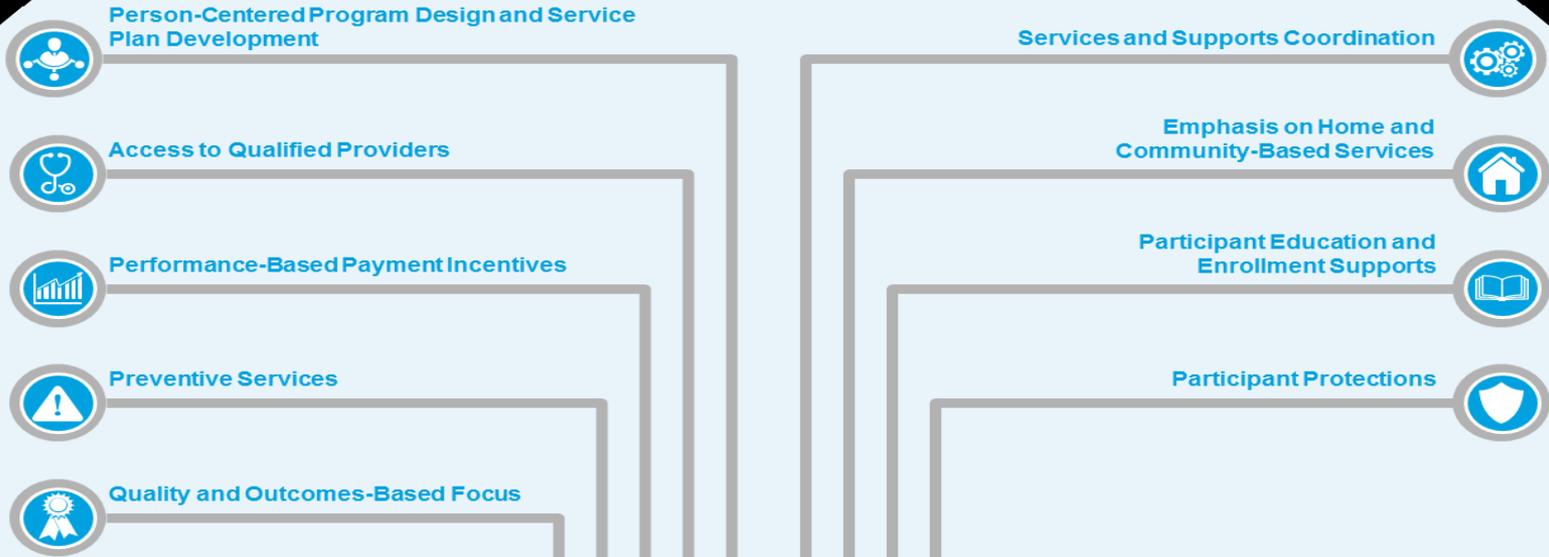
October 9, 2015

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# Discussion Document Framework

## Components of Pennsylvania's MLTSS Program



Pennsylvania's Managed  
Long-Term Services  
and Supports

# Discussion Document Framework

- Person-Centered Program Design and Service Plan Development
- Services and Supports Coordination
- Access to Qualified Providers
- Emphasis on Home and Community-Based Services
- Performance-Based Payment Incentives
- Participant Education and Enrollment Supports
- Preventive Services
- Participant Protections
- Quality and Outcomes-Based Focus

# Key Areas of Stakeholder Feedback

- Streamline Enrollment
- Build on Successes of Existing Behavioral Health Managed Care System
- Improve on Home Modifications
- Maintain and Enhance Participant Directed Services and Budget Authority
- Address Limitations in the Nursing Facility Transition Process
- Provide Continuity-of-Care
- Employ Continuous Broad Stakeholder Engagement

# Suggestions Incorporated Into the Concept Paper

- Streamline Enrollment:
  - Reworking the Level-of-Care Assessment tool and process
  - Using the Independent Enrollment Entity to shorten the enrollment timeframe
- Build on Successes of Existing Behavioral Health Managed Care System
  - Using the Behavioral Health MCOs to provide services for the entire CHC population
  - Developing coordination standards in the CHC and MCO contracts

# Suggestions Incorporated Into the Concept Paper

- Improve on Home Modifications:
  - Plan to require the CHCs to contract with Home Modification Brokers for improved service coordination and access
- Maintain and Enhance Participant Directed Services and Budget Authority
  - Focus on opportunities to improve Financial Management Services through new procurement
  - Requiring participant direction and maintenance of Services-My-Way

# Suggestions Incorporated Into the Concept Paper

- Address Limitations in the Nursing Facility Transition Process
  - Program evaluation and redesign
- Provide Continuity-of-Care
  - A 180 continuity-of-care process will be required during transition
- Continuous Stakeholder Engagement
  - Participant Advisory Groups
  - MLTSS SubMAAC
  - Third Thursday Webinars

# Concept Paper Stakeholder Feedback

- Since September 16, 2015, a total of 89 comments have been received from 38 commenters as of October 8, 2015
- Stakeholder feedback:
  - Include services for the deaf/blind population
  - Incorporate provider standards as part of the RFP and draft agreement
  - Requests for lists of currently participating providers and service definitions
  - Consider housing and homelessness as a barrier to address in program design
  - Concerns about limiting consumer choice
  - Questions about the enrollment process in the new system

# Current Key Focus Areas

- RFP and Draft Agreement Development
  - Placeholders for Concept Paper Comments and suggestions
- Population/Eligibility
- Enrollment Process Mapping
  - Technical/Systems Requirements
  - Process mapping for transferring and newly enrolled individuals
  - Considering enrollment requirements for LTSS Participants and Non-LTSS participants
  - Functional Assessment and Financial Eligibility requirements

# Current Key Focus Areas

- Medicare/Medicaid Alignment
  - MIPPA Agreements
  - CMS Authority
  - Data Exchange Opportunities
- Provider/LTSS Credentialing
- Quality Assurance and Program Evaluation

# Summary

- Questions and Comments