

HUNTINGDON CAO  
SHOPPING CENTER  
7591 LAKE RAYSTOWN  
HUNTINGDON, PA 16652-9981

Mail Date: 11/03/2014



**pennsylvania**  
DEPARTMENT OF PUBLIC WELFARE

OFFICE OF INCOME MAINTENANCE

Record ID:

Telephone:

Notice ID:

**COMPASS:** The fast and easy way to apply for benefits  
[www.compass.state.pa.us](http://www.compass.state.pa.us)

**DEAR**

This letter is to introduce you or members of your household to upcoming changes in your Medical Assistance coverage brought on by the Commonwealth's new *Healthy Pennsylvania (Healthy PA)* initiative. This initiative will ensure that Pennsylvanians have increased access to quality affordable healthcare. As of January 1, 2015, coverage that you or members of your household are receiving may change.

Under *Healthy PA*, existing healthcare benefit packages will be simplified to three primary benefit packages for adults:

- Healthy
- Healthy Plus
- Healthy PA* Private Coverage Option (PCO)

Children less than 21 years of age will remain covered under their current benefit package. For any adult member(s) of your household not listed below, their benefit package(s) is not expected to change.

***Healthy PA* has no effect on other benefits your household may be receiving such as SNAP, LIHEAP or cash benefits.**

Starting January 1, 2015, based on the information we have in your record, you will receive healthcare coverage under the **Healthy Plus** benefit package. This benefit package offers comprehensive coverage. For a complete listing of the services covered in this benefit package, please refer to the enclosed Healthy Plus services insert.

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If any changes have occurred since your most recent application or renewal, report them through your My COMPASS Account at [www.compass.state.pa.us](http://www.compass.state.pa.us), or contact the Office of Income Maintenance Customer Service Center at 1-877-418-1187 or contact your local County Assistance Office as these changes may have an impact on the healthcare benefits you receive.

For more information on the *Healthy PA* initiative, please visit [www.dpw.state.pa.us/healthypa/](http://www.dpw.state.pa.us/healthypa/).







Your Medical Assistance benefit package is called **Healthy Plus** and is for people who are 21 years old and older.

## Welcome to Medical Assistance

### Here are some helpful tips on using Medical Assistance:

Be sure to carry your ACCESS card with you at all times. When you go to get health care services, please show all of your insurance cards, including your ACCESS card.

If you need a new ACCESS card, call: 1-877-395-8930. If you live in Philadelphia, call: 1-215-560-7226.

There is a limit to the number of visits and services you can get. Please talk with your provider or call 1-800-657-7925 about these limits.

For more information about what is included in these services, call: 1-800-537-8862, Option #2, #3, #2.

### You may get these services:

- Ambulance services
- Ambulatory surgical centers (ASCs)
- Chiropractic services
- Crisis support
- Dental services
- Durable medical equipment (Includes Orthotics and Prosthetics)
- Emergency services
- Family planning services
- Federally qualified health center/rural health clinic
- Home health care
- Hospice Care
- Independent Clinic
- Inpatient drug and alcohol
- Inpatient hospital (acute, rehabilitation)
- Inpatient psychiatry hospital
- Intermediate care facility/intellectual disabilities and intermediate care facility/other related conditions
- Laboratory tests
- Maternity services by a physician, certified nurse midwives, birth centers
- Medical supplies
- Mobile mental health treatment
- Nutritional supplements
- Optometrist services
- Outpatient drug and alcohol services
- Outpatient hospital services
- Outpatient psychiatric clinic
- Peer support
- Podiatrist services
- Prescription drugs
- Primary care visit
- Psychiatric partial hospital
- Radiology (X-rays, MRI's, CT's)
- Renal dialysis (kidney treatment)
- Skilled nursing facility
- Specialty visits
- Therapy (speech, language, hearing)
- Tobacco cessation
- Transportation help
- Targeted case management (IDD, SMI, HIV/AIDS)

Please note that if your household income is above 100% of the Federal Poverty Limit, your MA provider may refuse service if you fail to pay any copayments, but only as long as refusing service due to failure to pay copayments is standard practice for that MA provider.

If you are enrolled in a HealthChoices Managed Care Organization please check with the plan since they may provide additional services above those required by the Medical Assistance program.

If you would rather receive the Healthy benefit package instead of the Healthy Plus benefit package, contact the DPW Customer Service Center at 1-877-395-8930, or 1-215-560-7226 (if you live in Philadelphia). The Healthy benefit package does not include the following services: targeted case management for behavioral health only or intermediate care facility/intellectual disabilities and intermediate care facility/other related condition. The Healthy plan may offer less visits and services.

If you are subject to cost sharing, you can reduce your cost sharing, starting January 1, 2016, by completing Healthy Behaviors throughout calendar year 2015. Healthy Behaviors include the paying of cost sharing at the point of service (doctor office, hospital, etc.) and completing an annual wellness exam at your primary care physician before October 31, 2015. The Department of Public Welfare will automatically track completion of these Healthy Behaviors.



