

**COMMONWEALTH OF PENNSYLVANIA  
DEPARTMENT OF PUBLIC WELFARE  
BUREAU OF HUMAN SERVICES LICENSING**

**Regulatory Questions and Answers Policy**

October 1, 2014

In an effort to improve consistency in regulatory application, the Pennsylvania Department of Human Services, Bureau of Human Services Licensing will post regulatory clarifications to its webpage on a monthly basis for all regulations administered by the bureau, beginning in October 2014. Clarifications can be accessed at <http://www.dpw.state.pa.us/provider/longtermcareservices/index.htm>, and will be effective immediately upon posting unless otherwise noted. Clarifications will also be distributed directly to BHSL staff to ensure consistent and timely application.

Providers with regulatory questions may request a clarification by contacting their regional licensing office. Clarifications of general interest will be posted to the BHSL website above. Clarifications applying only to the provider requesting the clarification will be provided only to that provider and the regional staff who inspect that facility or agency.