



# PROVIDER QUICK TIPS

#145

## THE ACCESS CARD IS NOT GOING AWAY



THESE ARE THE PLASTIC SWIPE CARDS PROVIDERS USE TO VERIFY ELIGIBILITY FOR PEOPLE ON MEDICAL ASSISTANCE. THEY ARE NOT GOING AWAY!

ALL MA providers are reminded that, even though the ACCESS Plus Enhanced Primary Care Case Management program is ending effective February 28, 2013, **THE ACCESS CARD IS NOT GOING AWAY.** ALL MA recipients are issued an ACCESS card, a plastic swipe card that providers are required to use to verify recipients' eligibility for MA benefits and the program(s) under which the recipients are served.

As explained in Provider Quick Tips [#126](#), [#135](#), [#138](#), [#142](#) and [#143](#) as well as MA Bulletins [#99-12-05](#) and [#99-12-08](#), the HealthChoices Physical Health program is expanding statewide, while the ACCESS Plus Enhanced Primary Care Case Management program and the Voluntary Managed Care program are coming to an end. However, some MA recipients, even in HealthChoices zones, will continue to access health care through the Fee-For-Service (FFS) delivery system, and these individuals will continue to use their ACCESS card to obtain MA covered services. To ensure access to care for ALL MA recipients, all MA providers are strongly encouraged to continue to accept and serve these MA recipients who remain in the FFS delivery system.



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**ALL** HealthChoices providers are required to have a signed Office of Medical Assistance Programs (OMAP) provider agreement and an active PROMISe™ Provider Identification number (PPID) as part of the HealthChoices credentialing process. HealthChoices providers delivering services to FFS recipients should continue to use the current FFS billing procedures, forms, and PPIDs to bill the MA FFS program.

Providers must continue to verify individual MA recipient eligibility and recipient enrollment status utilizing the Eligibility Verification System (EVS) through one of the following methods:

- The provider's own certified software
- Through the PROMISe Provider Internet Portal at [www.promise.dpw.state.pa.us/](http://www.promise.dpw.state.pa.us/). Refer to Quick Tip #144 for eligibility search methods.
- The Provider Electronic Solutions (PES) software
- The Automated Voice Response System (AVRS) by calling 1-800-766-5387 and entering the MA recipient's social security number and date of birth.

The MA recipient eligibility status and enrollment must be verified to ensure that claims are submitted through the appropriate delivery system.

Thank you for your service to our Medical Assistance recipients.

We value your participation.

Check the department's website often: [www.dpw.state.pa.us](http://www.dpw.state.pa.us)



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